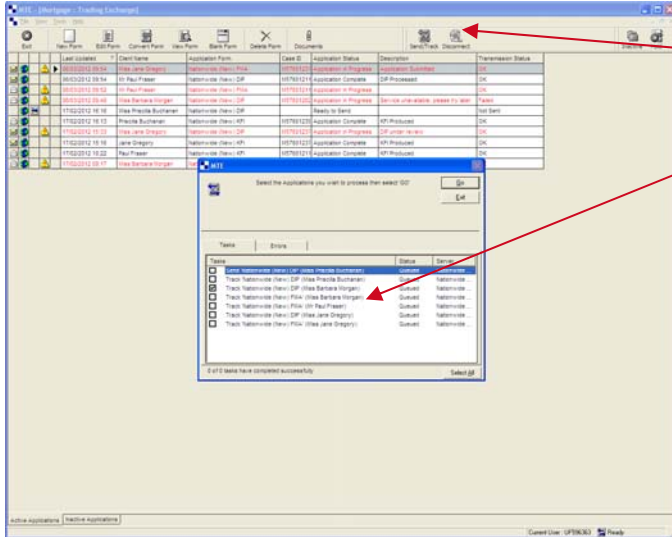


Case Tracking



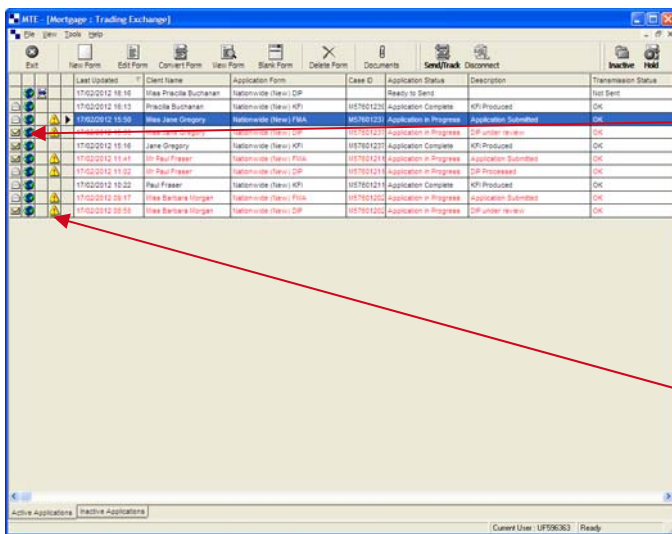
Each NFI MTE form on the MTE grid that is sent and tracked has a page response returned which offers fully automated, real time **Case Tracking**.



Send and Track the form to return the latest case updates for your case.

Choose the case(s) that you wish to obtain an update for.

Click 



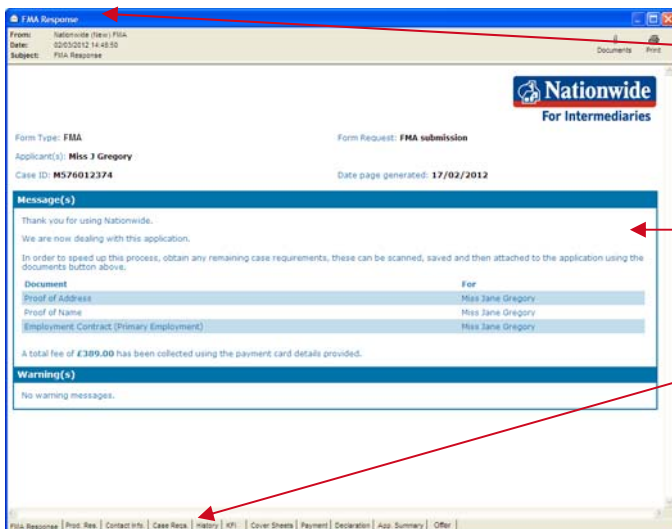
An unopened envelope is displayed next to the forms where new case updates are available.

Double click the unopened envelope to display the Page Response window.

Page Response windows display the latest case updates across a number of different tabs, and are available for KFI, DIP and FMA forms.

A yellow triangle appears where an action is required, i.e. new requirement requested.

The example below is of a **FMA Response**.



The **FMA Response** tab gives a detailed update of the current status of the case.

Key information regarding the case will be displayed here.

The **Message(s)** section displays a list of the case requirements generated at DIP stage.

For a list of all current outstanding Case Requirements, click on the **Case Reqs** tab.

Case History

From: Nationwide (Dear) PISA
 Date: 02/02/2012 14:48:50
 Subject: Case history

Nationwide
 For Intermediaries

Applicant(s): Miss J Gregory
 Case ID: M576012374
 Status: Offered
 Loan requested: £138,000
 Mortgage type: New purchase - Owner occupation

Date page generated: 17/02/2012
 Decision: Accept
 Purchase price: £230,000

Case History

Description	Date
Full Mortgage Application submitted	17/02/2012
Product reserved - 3 Year Base Rate Tracker	17/02/2012
A Valuation fee of £290.00 has been paid	17/02/2012
A Booking fee of £99.00 has been paid	17/02/2012
DIP Decision - Refused	17/02/2012
New Case Requirement requested - EmploymentContractPrimary	17/02/2012
New Case Requirement requested - ProofOfAddress	17/02/2012
New Case Requirement requested - ProofOfName	17/02/2012
Declaration accepted - Data Protection	17/02/2012

PISA Response | Print Res | Contact Info | Case Res | History | Add | Cover Sheets | Payment | Declaration | App Summary | Offer

The **History** tab shows you the latest status of your case and the case history.

The **Case history** section displays a full history of each case event as they occur. Updates will be sent to your email address, but are also available to view here.

DIP Certificate

From: Nationwide (Dear) PISA
 Date: 16/02/2012 10:00:00
 Subject: DIP Certificate

Nationwide

Decision in Principle - ACCEPT

This is based on a loan of £240,000.00 at 80.00% loan to value
 17 February 2012
 Paul Fraser
 Case ID - M576012110

We are pleased to confirm that, following a credit search and credit score, your application has been approved in principle.

Next Steps

1. Continue to Product Reservation (payment may be required via Debit / Credit card)
2. Continue to Full Application and instruct the valuation (payment may be required via Debit / Credit card)
3. To avoid any delays in receiving a Mortgage Offer, please send any documents listed below:

Paul Fraser

Current Rental Agreement
 Proof of State or Private Pension

Print | Save | Close

PISA Response | Print Res | Contact Info | Case Res | History | Add | Cover Sheets | Payment | Declaration | App Summary | Offer

Documents that are generated by the system (i.e. Offer) are displayed on their own tabs.

These documents are available to view, save and print