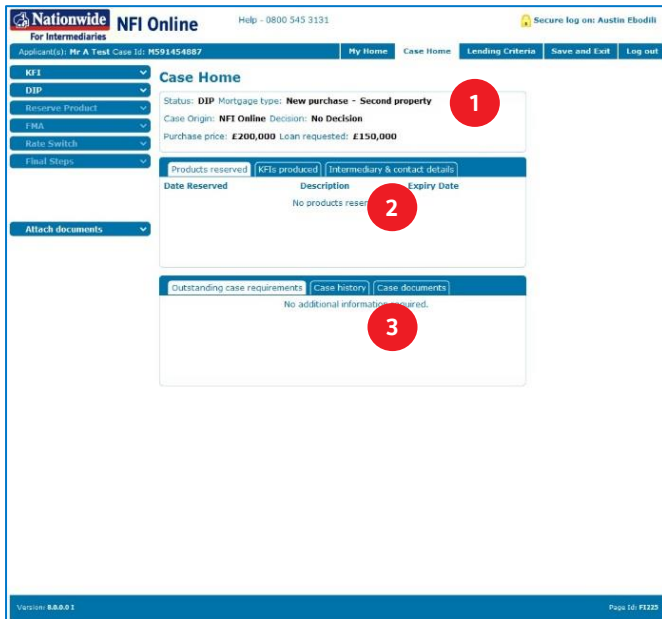
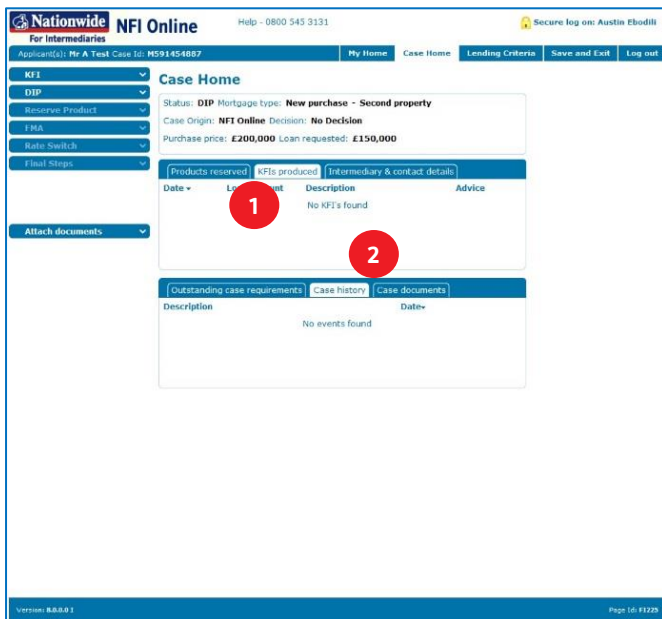


Case Tracking guide



- 1 Each case in NFI Online has a 'Case home' page, which is the control centre and offers fully automated, real time 'Case Tracking'. The top section shows a high-level overview.
- Then there are six tabs showing further information.
- 2 Here you can see the 'Products reserved' and when they expire.
- 3 The 'Outstanding case requirements' shows any proofs that we need to get to the next stage i.e. Offer.



- 1 Here you can see all the 'KFIs produced' for this case.
- 2 The 'Case History' shows everything that has happened on the case to date. This is updated in real time, so you'll always have an accurate picture of the case status.

Nationwide NFI Online Help - 0800 545 3131 Secure log on: Austin Ebodili

Applicant(s): Mr A Test Case ID: MS91454887 My Home Case Home Lending Criteria Save and Exit Log out

Case Home

Status: **DIP** Mortgage type: **New purchase - Second property**

Case Origin: **NFI Online** Decision: **No Decision**

Purchase price: **£200,000** Loan requested: **£150,000**

Products reserved | **NFI produced** | **Intermediary & contact details** **1**

Name: **Austin Ebodili**

Telephone:

Email:

Fax:

These details were provided for updates on this specific case.

Outstanding case requirements | Case history | **Case documents**

Name	Date
No Documents Found 2	

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- 1 The 'Intermediary & contact details' tab shows the intermediary who owns the case, and the contact details for this specific case. You can't change your contact details for the specific case here.
- 2 In the 'Case documents' tab, you can view any documents you have supplied, and those generated by the system. Once it's been approved, you'll also find the mortgage offer here.